TENANT AND APPLICANT FEEDBACK, COMPLAINT AND APPEAL FORM

pathways southwest
Towards better mental health

Feedback Details

Feedback Type

Complaint ☐ Compliment ☐ Appeal ☐ Suggestion ☐

Are you acting on behalf of client?

Yes ☐ No ☐

Would you prefer to remain anonymous

Yes ☐ No ☐

Client/ Applicant Name:

Preferred Contact Method if applicable:

Email:

Phone:

Letter: Address-

Has this feedback been raised with Pathways SouthWest before:

Yes ☐ No ☐

Can you advise when – Date and to whom the feedback was provided to at Pathways SouthWest.

What is the issue? Please provide as much information as possible to assist Pathways SouthWest with your concern. It is useful to include what happened, when it happened and who or what may have been involved.

Enter your issue here:

How is this issue affecting you?:

What do you believe is the most fair and appropriate outcome for this matter?

Would you like to submit further information as attachments?

Yes ☐ No ☐

Government of Western Australian Department of Communities
You can access further information at Appeals Process or request a copy of the Appeals Process Brochure or request a copy from the Business Support Officer - Housing on 97911524

Privacy and Confidentiality.
Information provided on this form will be handled in accordance with Pathways SouthWest Tenants and Applicant Feedback and Complaints Policy and Procedure and the Privacy Act 1988.

You may choose to be anonymous, however if we do not know whom to respond to with the outcome of your issue it may be difficult for Pathways SouthWest to resolve it completely.

Thank you

Pathways SouthWest.
1/14 Rose Street
Bunbury. WA 6230.